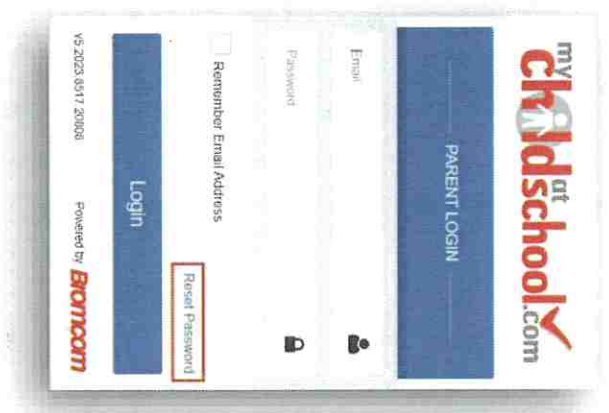


## How to reset your MCAS password

The following process shows parents how to reset the password for their **MCAS** account

- From within the web browser type [www.mychildatschool.com](http://www.mychildatschool.com) or access the MyChildAtSchool mobile phone app, this will open the **Parent Login** screen.
- Click on the **Reset Password** link.



Parents will be asked to **Reset Your Password**.

- Enter the **Email Address**, this will be the **Email Address** that the school uses to contact the parent.
- Tick the **reCAPTCHA** box.
- Click on the **Send reset email** button.



Parents will receive an **Email** containing a **Reset Password** link.

Hello from MyChildAtSchool.com

A request for password reset has been received.

If you did not request for your password to be changed, please contact your school.

Please click [Here](#) to reset your password. This link will expire in 4 hours.

Please do not reply to this email as any received emails are deleted immediately.

Regards  
MyChildAtSchool.com

Click on the **Here** link in the email to reset the **Password**.

Parents will then be asked to **Reset your Password** of at least eight characters.

- **Enter Password.**
- **Confirm Password.**
- Click the **Update Password** button.



Parents will now be able to Login using their **Email Address** and new **Password**.